

## About HospiceCare

We are a local independent charity serving the people of North Northumberland. We provide holistic and compassionate care to adults, aged 18 years and over, who have a life-limiting illness and their families. We also provide Family Support/Bereavement and Dementia services. As a registered charity all the care given is free at the point of delivery.

## Nursing Care Services

Our Hospice at Home service, for adults aged 18 years and over, is provided by qualified Nurses and Hospice Support Workers and aims to enable people with a life-limiting illness to be cared for at home if that is their wish, or to remain at home for as long as they wish. Care can also be provided to assist with a rapid discharge from hospital inpatient care to home care if that is the patient's wish. The care given can change with the patient's needs and is available 365 days a year day or night. Our Hospice at Home service works closely with the GP Practices/District Nurses, Macmillan nurses, and other Health Professionals. We aim to provide responsive holistic care to make end-of-life peaceful and comfortable.

## Respite Care Service

Respite care can be provided to support families who are caring for a loved one at end of life. We work closely with local GPs, District Nurses, and other health professionals to ensure that the needs of the patient and or family carers are met. Respite care is provided 365 days a year, during the day or at night. **Eligibility:** Referrals into this service are made via your GP, District Nurse, Macmillan, or Healthcare professional – **just ask them to refer you.**

## Family Bereavement Support Service

Our Bereavement Support Service, for adults aged 18 years and over, is delivered by trained volunteers led by our Family Services Coordinator. We will offer an initial assessment to explore how we can help you. For some, the one-off assessment session may be just enough. For others, it may be helpful to meet again, and we will discuss this with you during the assessment.

Our bereavement support is delivered in both one-to-one and Bereavement Drop-in Café sessions at our Wellbeing centres in Alnwick and Berwick. This service can be accessed pre-bereavement or post bereavement, no previous contact with the Hospice is necessary. Please note, we do not provide medical advice, family therapy, psychotherapy, or social work services and we are unable to provide support for those under the age of 18.

**Eligibility:** This free and confidential service is available to adults 18 years and over registered with a GP in our catchment area.

Referral: You can **self-refer** by calling our Care team on T. 01665 606515 or T. 01289 309997, or ask your GP or another health professional to refer you.



## Dementia Support Services

HospiceCare recognises the impact Dementia can have on a person and their loved ones. We have a Dementia Care Coordinator with a high level of experience in caring for those with dementia. Wherever a person is on their dementia journey, our Dementia Care Coordinator can offer advice and signpost carers to the most relevant and appropriate support for both the person with dementia and their family.

We aim to improve the well-being and quality of life for both the person with dementia and their carer. Our Dementia support includes a Dementia Drop-In cafe at our Wellbeing centre in Alnwick as well as Dementia Walking Football sessions at leisure centres in Alnwick & Berwick.

**Eligibility:** This free and confidential service is available to the person with a dementia diagnosis aged 18 and over and registered with a GP in our catchment area.

**Referral:** You can access our Dementia support via **self-referral** by calling our Care team on T. 01665 606515 or T. 01289 309997 or asking your GP or another health professional to refer you.



## Our Clinical Catchment Area



**ANY CONTACT WITH OUR CARE TEAM IS IN THE STRICTEST CONFIDENCE**

Monday-Friday 9am-4.30pm

T. 01665 606515 or T. 01289 309997

E. [careteam@hospicecare-nn.org.uk](mailto:careteam@hospicecare-nn.org.uk)

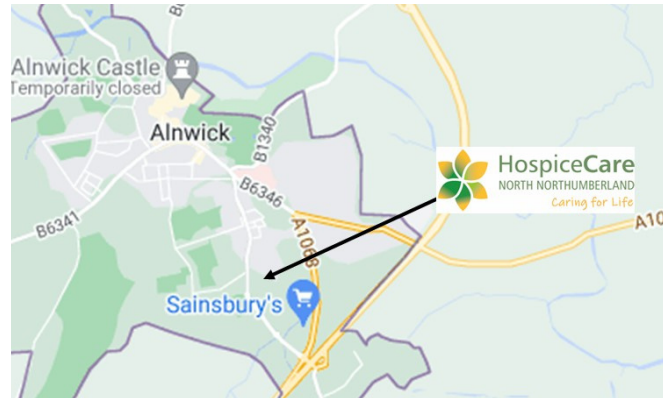
### HOW WE ARE FUNDED

Our Care services are delivered FREE at the point of need. To ensure we are able to continue to meet the growing demand for our care, we expect our running costs to be around £1.4m this year. We will receive a 5% contribution from the NHS, the rest we have to find from donations, fundraising, legacies and our shops

### HOW TO DONATE

If you would like to make a donation to HospiceCare, or perhaps consider leaving a gift in your Will, please contact our Fundraising team at T. 01665 606515 or T. 01289 309997 or email [fundraising@hospicecare-nn.org.uk](mailto:fundraising@hospicecare-nn.org.uk). Lots more information can be found on our website : [www.hospicecare-nn.org.uk](http://www.hospicecare-nn.org.uk)

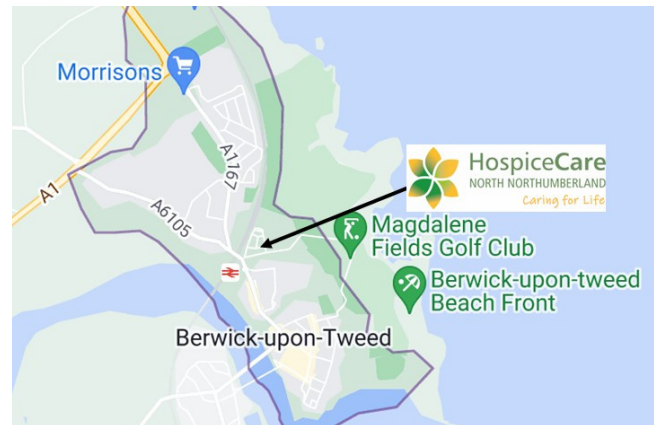
## HOW TO FIND US



### ALNICK WELLBEING CENTRE

Greensfield House, Willowburn Avenue, NE66 2DG

T. 01665 606515



### BERWICK WELLBEING CENTRE

Hazel Marsden House, Violet Terrace TD15 1LU.

T. 01289 309997

**We are a local independent charity serving the communities of North Northumberland**

The North Northumberland Hospice is a charity and company limited by guarantee. Registered office: Unit 3 Greensfield Ind. Est. Willowburn Avenue, Alnwick, Northumberland, NE66 2DG Registered as a company in England No. 04925273. Charity No. 1103635

[www.hospicecare-nn.org.uk](http://www.hospicecare-nn.org.uk)



## YOUR LOCAL HOSPICE

**HOSPICE AT HOME END-OF-LIFE CARE**

**BEREAVEMENT SUPPORT**

**DEMENTIA SUPPORT**

**THERAPEUTIC DROP-IN CAFES**



At the heart of our communities

Caring for life

Charity No. 1103635