

## How We Do It

- This year we need to raise around £525,000 and with just 7.5% from the NHS we have to find the rest through local donations, regular giving, community fundraising, Hospice-led events and applications to Trusts.
- We are a small fundraising team, supported by a wonderful group of volunteers, which includes our Board of Trustees. We always welcome new volunteers, so please get in touch if you are interested, we would love to hear from you.
- Demand for our Hospice at Home service has seen a 238% increase in just the last 24 months. Last year we delivered our care and support to 340 patients and their families.

## Ways to Donate

- On-line, visit our website: [www.hospicecare-nn.org.uk](http://www.hospicecare-nn.org.uk) and follow the link.
- Your Mobile phone: Text 'HAPP14 £amount' to 70070. JustTextGiving is a free service and the amount you donate with appear on your telephone bill.
- Call into the office and complete a form, or see a member of staff at any of our fundraising events.
- Telephone the office and speak to a member of staff, who will be happy to assist you.



Clinical Team

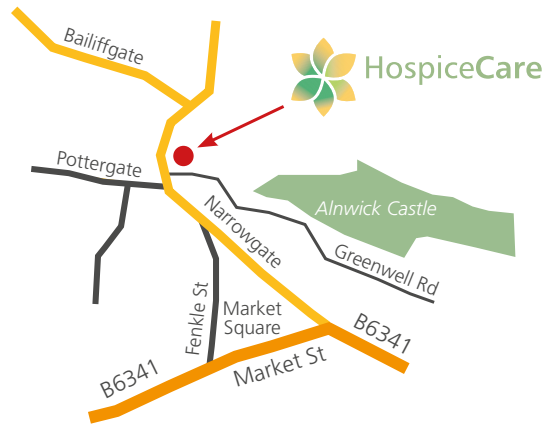
### HospiceCare - Alnwick - Castleside House

40 Narrowgate, Alnwick NE66 1JQ

Telephone: 01665 606 515

**Monday to Friday 8.30am – 4.30pm**

*Out of hours, please leave a message and someone will get back to you as quickly as they can.*



### HospiceCare - Berwick - Hazel Marsden House

Violet Terrace, Berwick-upon-Tweed TD15 1LU

Clinical Telephone: 01289 309 997

**Please ring to arrange an appointment/meeting**

*Out of hours, please leave a message and someone will get back to you as quickly as they can.*

Charity Shop Telephone: 01289 332 290



The North Northumberland Hospice is a company limited by guarantee.  
Registered office: 40, Narrowgate, Alnwick, Northumberland, NE66 1JQ  
Registered as a company in England No. 04925273. Charity No. 1103635 and Scottish Charity No.039481

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- Hospice at Home
- Care for Carers
- Bereavement Support
- Drop Ins

For more information please contact The HospiceCare Team on

**01665 606 515**

or email [enquiries@hospicecare-nn.org.uk](mailto:enquiries@hospicecare-nn.org.uk)

Patron: Lady Joicey

## What We Do

**HospiceCare**, established in 1995, is the main provider of palliative care in North Northumberland. We support adults who have a life-limiting illness, such as Cancer, Heart Failure, Lung and Heart disease, Motor Neurone disease, and Parkinson disease as well as their families and carers.

**HospiceCare is the only palliative care charity in North Northumberland providing this service.**

**HospiceCare** is one of the few hospices in the UK that provides Day Therapy centres over two sites, operating between Alnwick and Berwick.

**HospiceCare** is a community nurse-led service, with developing partnerships working with the Primary Health Care Teams, Social Services, Hospitals and other voluntary organisations.

**Although we work closely with the above agencies, we receive no financial support from National charities such as Macmillan and Marie Curie.**

## How to Access our Services

- Talk to your GP, District Nurse, Social Worker or Macmillan Nurse. Alternatively you can ring us directly and speak to one of our clinical team who will be happy to advise you.
- We deliver our **FREE OF CHARGE** services 365 days year, day or night.

## Hospice at Home

- We provide care and support for people who wish to be looked after in their own home rather than in hospital.
- We provide support for families and carers by 'giving them a break', whether it's day or night... planned or in a crisis situation.
- We provide a team of skilled and experienced health care assistants who can work flexibly day or night to fit in with your needs.
- We provide arrangements for a rapid discharge from hospital to your home.
- We provide end of life care.
- No previous contact with HospiceCare is necessary.
- We provide complementary therapies for patients and carers at home.
- We provide a volunteer support service.

## Drop Ins

- Our Drop-In sessions at Alnwick and Berwick provide information and support for patients, families and carers in a relaxed and friendly environment.
- you can share your experiences in a group, or in confidence, on a one-to-one with a member of our clinical team.
- Transport provided if necessary.
- Assists patients and carers in maintaining a sense of well-being and a better quality of life.

## Caring for Carers

- We can help you at any stage of your loved ones illness even if you have had no previous contact with us.
- We can offer you emotional support, advice and guidance as well as Complementary therapies such as massage and reflexology.
- We don't need to know the person that you're caring for.

## Bereavement Support

- Our Bereavement support volunteers are specially trained and very skilled in offering a Bereavement Listening service.
- No previous contact necessary, support for as long as it's needed either in your own home, at the hospice, or by telephone.

## Complementary Therapies

- Various treatments such as aromatherapy massage and reflexology are available to all patients, carers and their families to access either at our Drop In clinics, or at home during the week.

## Lymphoedema Management

- Lymphoedema Support is offered for palliative Lymphoedema and is delivered by a Lymphoedema Nurse Specialist.
- Home visits or at the Hospice.
- One-to-one advice and support.

**All our services are confidential, FREE of charge, and you do not need a GP referral - 01665 606 515**